

Whitepaper

Why Copilot Projects Disappoint – And How to Improve Results Without Cleaning Up SharePoint First

Keep Microsoft. Improve the Results.

Executive Summary

Many organizations invested heavily in Microsoft 365 and Copilot expecting a rapid path to enterprise AI.

The technology works.
The results often disappoint.

Users complain that:

- Important documents are missed
- Answers vary depending on phrasing
- Information cannot be trusted consistently
- AI adoption remains lower than expected

The typical response is to start planning large SharePoint cleanup projects, metadata initiatives, governance programs, or custom AI architectures.

But many organizations discover that these projects are expensive, disruptive, and slow to deliver business value.

Aspected for Copilot offers a different approach.

Instead of replacing Copilot, replacing SharePoint, or forcing a large-scale transformation program, Aspected improves the knowledge layer underneath Copilot itself.

The result:

- Better Copilot answers
- Faster AI adoption
- Fewer missed documents
- More control
- Measurable improvements without changing the user experience



The Hidden Reason Copilot Projects Struggle

Many organizations expected Copilot itself to solve the problem. In reality, the quality of AI answers is determined by the quality of the knowledge layer underneath Copilot.

Copilot can only work with the information it is able to find.

When information is:



duplicated



outdated



poorly
structured



spread across
repositories

AI performance inevitably suffers.

The result is familiar:

- Users ask the same question twice and receive different answers
- Trust decreases
- Adoption slows
- The ROI of the Copilot investment becomes difficult to demonstrate

Why Organizations Get Stuck

Once these problems become visible, organizations are often advised to:

- Clean up SharePoint
- Restructure metadata
- Remove duplicate documents
- Build custom RAG solutions
- Deploy additional AI tooling

While these recommendations are often technically correct, they create a new challenge. Large-scale cleanup projects are difficult. Organizations struggle with:

- Unclear ownership
- Version proliferation
- Regulatory requirements
- Uncertainty about what can safely be deleted

Many organizations know they should improve SharePoint.

Few organizations can realistically complete a major cleanup project before business stakeholders start asking for AI results. Nor can they immediately implement a change management program that gets every employee to store data in a structured way.

Aspected was born out of a company that spent 22 years doing content migrations. In all that time, one thing has remained constant: user-stored content is a mess.

The Fastest Path To Better Copilot Results

Most organizations do not need another AI platform. They need better results from the platform they already have. Aspected for Copilot improves the effectiveness of Microsoft Copilot without forcing organizations into large transformation projects.

Organizations continue using:

- Microsoft Copilot
- Microsoft SharePoint
- Microsoft 365
- Existing workflows

The result is familiar:

- No new user interface
- No change management
- No replacement of existing Microsoft investments

The improvement happens underneath the hood by improving how enterprise knowledge is prepared, retrieved, and controlled.

Six Situations Where Aspected Adds Immediate Value

1. Your SharePoint Environment Is Not Perfectly Clean

Aspected reduces the dependency on perfectly cleaned SharePoint environments.

Organizations can improve AI outcomes without waiting for multi-year cleanup programs to finish.

2. You Need More Reliable Answers From Copilot

One of the biggest frustrations with enterprise AI is inconsistency.

Traditional retrieval systems search primarily for similar text. But users search for meaning.

Example

A user searches for: "wooden meeting table"

The document describes the product as: "MDF conference furniture"

Traditional Vector Search

Traditional vector search may completely miss the result because the wording differs. This is known as silent retrieval failure.

The AI responds confidently, but the most relevant information was never retrieved.

Aspected

Aspected improves retrieval by understanding broader meaning, context, urgency, and intent.

Result:

- Fewer missed documents
- More reliable answers
- Less prompt retrying
- Greater trust in AI

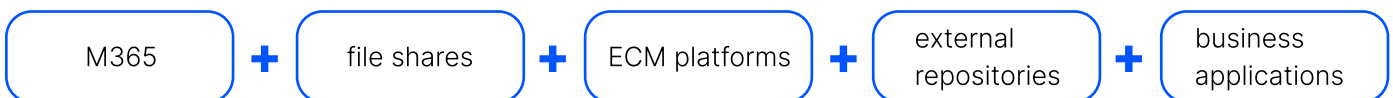


"Aspected has added the context Microsoft Copilot needed. The answers are now perfectly aligned with how we organize and use our information."

Rob Kasslack, IT Business Partner, AI & Innovation at Agfa

3. You Need AI To Work Beyond SharePoint

Many organizations want AI to work across:



Aspected acts as a knowledge infrastructure layer that unifies retrieval across multiple systems.

4. You Want Lower AI Infrastructure Costs

Traditional RAG architectures often rely on:

- Multiple retrieval passes
- Filtering
- Reranking
- Additional model calls

This increases:

- Token usage
- Latency
- Infrastructure costs

Aspected resolves retrieval in a single unified query, reducing architectural complexity and improving efficiency.



“With Aspected Database, we have improved the quality of our RAG results by making metadata part of the search index. Traditional RAG systems search purely on text and only apply filters afterward. As a result, there is a chance that not all relevant data is included in the output. This makes AI unpredictable, slow, and expensive.

Aspected includes all context directly in the search query upfront. This enables immediate governance, cuts search times in half, and delivers maximum accuracy at lower cost.”

Wim Verheij, Managing Director at Novadoc Netherlands

Independent Validation

TNO (the Dutch Research Organization) is currently evaluating the efficiency and effectiveness of the Aspected approach in independent research scenarios.

5. You Need More Control

Many organizations experience AI retrieval as a black box.

Aspected provides more control capabilities AND we give the ability to put weights on individual aspects allowing for more control over the retrieval

This is especially valuable in:

- Healthcare
- Financial services
- Government
- Regulated industries

6. You Want To Future-Proof Your AI Strategy

Most organizations want flexibility. They may use:

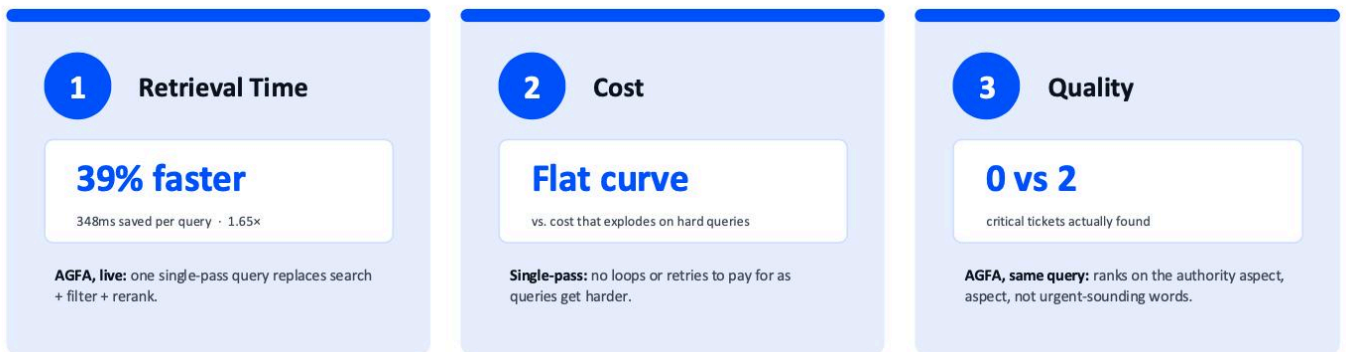
- Copilot today
- Another model tomorrow
- A sovereign AI environment in the future

Aspected uses the open Model Context Protocol (MCP) and can work with multiple AI ecosystems.

Organizations retain control over their knowledge layer regardless of which AI model they choose.

The needle we move

Fixing retrieval at the source improves the three things every enterprise AI team is measured on **speed, cost, and quality**.



About Aspected

Aspected is an AI Knowledge Infrastructure platform developed by Xillio.


Its mission is simple:

Improve the reliability of enterprise AI by improving the knowledge layer underneath it.

Grounded by Aspected


<https://aspected.com>





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Contact us:**

 sales@aspected.com

 +31 (0)35 622 95 45

 www.aspected.com

 www.linkedin.com/company/aspected/